

CARREFOURSA CARREFOUR SABANCI TİCARET MERKEZİ A.Ş. - Water Security 2021

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W0. Introduction

W0.1

(W0.1) Give a general description of and introduction to your organization.

The Retail Group of Carrefour is currently the leader of Europe and the pioneering retail chain of the world with about 12 thousand of stores and 321 thousand employees in 30 countries. Laying the foundation of modern retailing by opening its first store in France on 15.06.1963, Carrefour introduced the concept of hypermarket to Turkish consumers with its first store opened in İçerenköy, Turkey in 1993 and it took the name of CarrefourSA as a result of its joint venture with Sabancı Holding, being one of the largest groups in Turkey, in 1996.

In 2013, the management of CarrefourSA was transferred to Sabancı Holding and a new strategy was started to be followed in the Turkish organized retail industry. In 2017, CarrefourSA introduced its Lezzet Arası restaurant, being the first in Turkey, to its customers where a gastronomic freedom is offered against market prices. It maintained the year of 2020 starting with the vision of “New Generation Supermarket” based on its mission of the right product, the right producer, the right price and the right service and the communication strategy of “The Right Ones are at CarrefourSA”. It has focused on e-commerce operations in 2020 and improved its activities and service quality.

Today, CarrefourSA provides service to its 500 thousand of customers per day with 11 warehouses, 705 stores and 11.000 employees in 41 cities and it has approximately over than 7 million of visitors in its online supermarket CarrefourSA.com and it delivers the orders of 300 thousand of customers to their addresses per month.

W0.2

(W0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date
Reporting year	January 1 2020	December 31 2020

W0.3

(W0.3) Select the countries/areas for which you will be supplying data.

Turkey

W0.4

(W0.4) Select the currency used for all financial information disclosed throughout your response.

TRY

W0.5

(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being reported.

Companies, entities or groups over which operational control is exercised

W0.6

(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?

No

W1. Current state

W1.1

(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.

	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Important	Important	Water consumption in CarrefourSA stores is carried out for the following purposes: production of bakery products, cleaning of equipment and floors, personal hygiene of employees, ice making. Water analyzes are performed once a year in production stores, and chemical and microbiological parameter values are checked. Water is also used in the CarrefourSA supply chain. In particular, water is an essential ingredient for the production of certain Carrefour brand products, such as water and dairy products. Water-related criteria are also included in the question list of Carrefour's own brand food supplier inspections. Long-term lack of access to sufficient fresh water of good quality can lead to disruptions in the supply chain.
Sufficient amounts of recycled, brackish and/or produced water available for use	Not very important	Not very important	

W1.2

(W1.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

	% of sites/facilities/operations	Please explain
Water withdrawals – total volumes	100%	Water withdrawals total volumes are monitored in all CarrefourSA stores.
Water withdrawals – volumes by source	100%	Only water source in CarrefourSA stores is municipal water.
Entrained water associated with your metals & mining sector activities - total volumes [only metals and mining sector]	<Not Applicable>	<Not Applicable>
Produced water associated with your oil & gas sector activities - total volumes [only oil and gas sector]	<Not Applicable>	<Not Applicable>
Water withdrawals quality	Not relevant	CarrefourSA depends on quality of municipal water.
Water discharges – total volumes	Not monitored	
Water discharges – volumes by destination	Not monitored	
Water discharges – volumes by treatment method	Not monitored	
Water discharge quality – by standard effluent parameters	Not monitored	
Water discharge quality – temperature	Not monitored	
Water consumption – total volume	100%	Water withdrawals total volumes are monitored in all CarrefourSA' stores.

	% of sites/facilities/operations	Please explain
Water recycled/reused	Not relevant	There is no recycling or reuse at CarrefourSA' facilities.
The provision of fully-functioning, safely managed WASH services to all workers	100%	

W1.2b

(W1.2b) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, and how do these volumes compare to the previous reporting year?

	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Total withdrawals	315.15	Higher	The quantity of total withdrawals reported corresponds mainly to the quantity of water purchased. It was 250 megalitre in previous year.
Total discharges	315.15	Higher	The sum of effluents to third parties was 250 megalitre in previous year.
Total consumption		Please select	

W1.2d

(W1.2d) Indicate whether water is withdrawn from areas with water stress and provide the proportion.

	Withdrawals are from areas with water stress	% withdrawn from areas with water stress	Comparison with previous reporting year	Identification tool	Please explain
Row 1	Yes	76-99	About the same	WRI Aqueduct	83% of CarrefourSA stores (based on total area) are located in Istanbul, Izmir, Antalya, Ankara, Muğla, Mersin, Bursa, Adana, Tekirdağ, Denizli, Balıkesir, Eskişehir and Aydın. According to the WRI Aqueduct Water Risk Atlas, almost all of the locations where these stores are located are in the "Extremely High" and "High" water stress categories.

W1.2h

(W1.2h) Provide total water withdrawal data by source.

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water, including rainwater, water from wetlands, rivers, and lakes	Not relevant	<Not Applicable>	<Not Applicable>	CarrefourSA use municipal water for all operations.
Brackish surface water/Seawater	Not relevant	<Not Applicable>	<Not Applicable>	CarrefourSA use municipal water for all operations.
Groundwater – renewable	Not relevant	<Not Applicable>	<Not Applicable>	CarrefourSA use municipal water for all operations.
Groundwater – non-renewable	Not relevant	<Not Applicable>	<Not Applicable>	CarrefourSA use municipal water for all operations.
Produced/Entrained water	Please select	<Not Applicable>	<Not Applicable>	
Third party sources	Relevant	315.15	Higher	The reported amount of discharge was obtained from the purchase records. The monetary amount billed by the service providers for the water discharge indicator is divided by the unit price of the water. The unit price of water has been accepted as the 12th month workplace unit water price of Istanbul Water and Sewerage Administration (ISKI) for 2020. The water withdrawals is considered as discharged water. This information has been verified by accredited third parties with limited confidence according to the ISAE 3000 standard. Compared to the previous year, this value is 26% higher.

W1.4**(W1.4) Do you engage with your value chain on water-related issues?**

Yes, our customers or other value chain partners

W1.4c**(W1.4c) What is your organization's rationale and strategy for prioritizing engagements with customers or other partners in its value chain?**

Potable water analyzes are carried out once a year in stores that produce bakery products. Chemical and microbiological parameters are considered in the analysis. The water-related criteria for approved self-brand food manufacturers (suppliers) are as follows:

- The organization must ensure that water, ice or steam that comes into contact with food products is suitable for its intended use. All food contact water, water used as raw material and water used in cleaning and sanitation processes must be from potable sources.
- Procedures should be in place to ensure that the quality of the water, steam and ice does not compromise the food safety of the finished product.
- There should be procedure to avoid cross contamination of potable water and non-potable water.
- Equipment layout should be designed in such a way that it is not exposed to danger by wastewater or the drainage system.

CarrefourSA met with the fishermen on the Galata Bridge on October 17, 2020, with the slogan "When there is the right fisherman, there is the right fish" in order to support sustainable fishing and to draw attention to seasonal fishing, length and fishing bans. The company interacted with 300 fishermen at this event.

Waste vegetable oil obtained from restaurants in the markets or collected from customers is given to a licensed recycling company to transform it into biodiesel, thus contributing to the cleanliness of our underground water resources and seas. Despite the pandemic conditions, approximately 14 tons of waste oil was collected from stores in 2020 and converted into biodiesel.

CarrefourSA started to support the activities of Dalaman Culture, Art and Nature Association, which was established to protect the nature and marine life of Göcek Bay, with the market boat Mavi in Göcek, by saying "There is Life in the Sea" within the framework of its vision to leave a legacy of sustainable natural life in our seas to future generations.

W2. Business impacts

W2.1

(W2.1) Has your organization experienced any detrimental water-related impacts?

Yes

W2.1 a

(W2.1a) Describe the water-related detrimental impacts experienced by your organization, your response, and the total financial impact.

Country/Area & River basin

Turkey Other, please specify (More than an area)

Type of impact driver & Primary impact driver

Physical Inadequate infrastructure

Primary impact

Impact on company assets

Description of impact

The increase in the frequency of extreme weather events such as storms, hail and floods did not cause serious losses during the reporting period.

Primary response

Improve maintenance of infrastructure

Total financial impact

63307

Description of response

The cost spent for the roof insulation works carried out in our stores is 63,307 TL. For the following years, insurance exemption values and insurance coverage are updated in parallel with the risk growth. Preliminary maintenance works are carried out in the roof, entrance and parts of the stores that may be at risk of possible damage.

W2.2

(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

No

W3. Procedures

W3.3

(W3.3) Does your organization undertake a water-related risk assessment?

Yes, water-related risks are assessed

W3.3a

(W3.3a) Select the options that best describe your procedures for identifying and assessing water-related risks.

Direct operations

Coverage

Full

Risk assessment procedure

Water risks are assessed as part of an enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

More than 6 years

Type of tools and methods used

Tools on the market

Enterprise Risk Management

Tools and methods used

WRI Aqueduct

COSO Enterprise Risk Management Framework

Comment

CarrefourSA has defined risk management process and its responsible in the PR-ID-002 Risk Management Procedure. The COSO Enterprise Risk Management Framework approach has been adopted in determining the Enterprise Risk Management methodology.

Process owners can evaluate both direct and indirect risks through annual risk assessment surveys. The Risk Manager also constantly monitors the risks that the company may be exposed to. The legal department sends legal developments to the relevant process owners and asks for their opinions, and the results of these evaluations are shared with policy makers with a risk-based thinking approach.

In the 2030 projection of the locations where 83% of the total sales area of CarrefourSA stores are located, water supply risk was evaluated according to the business as usual scenario. Through the WRI Aqueduct, the results of this risk are obtained as a change from baseline. Total blue water (renewable surface water) was indicator of water supply. According to WRI Aqueduct 2015, projected change in total blue water is equal to the 21-year mean around the target year divided by the baseline period of 1950–2010.

Supply chain

Coverage

Full

Risk assessment procedure

Water risks are assessed as part of an enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

More than 6 years

Type of tools and methods used

Tools on the market

Enterprise Risk Management

Tools and methods used

WRI Aqueduct

COSO Enterprise Risk Management Framework

Comment

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Other stages of the value chain**Coverage**

None

Risk assessment procedure

<Not Applicable>

Frequency of assessment

<Not Applicable>

How far into the future are risks considered?

<Not Applicable>

Type of tools and methods used

<Not Applicable>

Tools and methods used

<Not Applicable>

Comment**W3.3b**

(W3.3b) Which of the following contextual issues are considered in your organization's water-related risk assessments?

	Relevance & inclusion	Please explain
Water availability at a basin/catchment level	Relevant, always included	<p>CarrefourSA stores are located in different regions of Turkey. Since CarrefourSA is a food retailer, there is no intensive use of water due to its activities. However, water is used in CarrefourSA stores for many purposes such as hygiene, cleaning, bakery product production and ice making. Access to sufficient water is important in stores, especially in terms of ensuring food safety. Compliance of the food with general food hygiene rules from its supply to the final consumer is ensured through unannounced hygiene inspections carried out in stores. In 2020, a total of 1,286 unannounced hygiene inspections were carried out, in 1,277 stores and 9 warehouses. A total of 11,840 analyzes and 27,559 parameters were analyzed with the samples taken during the inspections.</p> <p>On the other hand, CarrefourSA has 483 private label products. Availability of sufficient water is very important for the production of these products. Some private label products, such as water, milk, and juice, contain water directly. Access to safe and sufficient water for the health of both employees and customers has become even more important due to the pandemic. CarrefourSA served an average of 40,000 customers per month in 2020.</p> <p>The basic roles and responsibilities regarding the Enterprise Risk Management system are specified under the CarrefourSA Risk Management Policy. The managers of all business units are responsible for the timely detection of risks, sharing these risks with the Company's Senior Management, and the determination, implementation and results of all necessary actions.</p> <p>In addition, water supply risks are assessed via the WRI Aqueduct by Sustainability Department according to the "pessimistic" scenario (SSP3 RCP8.5) and results are presented in Sustainability Subcommittee Meetings to the relevant unit managers.</p>
Water quality at a basin/catchment level	Relevant, always included	<p>CarrefourSA stores are located in different regions of Turkey. Since CarrefourSA is a food retailer, there is no intensive use of water due to its activities. However, water is used in CarrefourSA stores for many purposes such as hygiene, cleaning, bakery product production and ice making. Access to adequate quality water is important in stores, especially in terms of ensuring food safety. Compliance of the food with general food hygiene rules from its supply to the final consumer is ensured through unannounced hygiene inspections carried out in stores. In 2020, a total of 1,286 unannounced hygiene inspections were carried out, in 1,277 stores and 9 warehouses. A total of 11,840 analyzes and 27,559 parameters were analyzed with the samples taken during the inspections.</p> <p>On the other hand, CarrefourSA has 483 private label products. Adequate quality water is very important for the production of these products. Some private label products, such as water, milk, and juice, contain water directly. Access to safe and sufficient water for the health of both employees and customers has become even more important due to the pandemic. CarrefourSA served an average of 40,000 customers per month in 2020.</p> <p>The basic roles and responsibilities regarding the Enterprise Risk Management system are specified under the CarrefourSA Risk Management Policy. The managers of all business units are responsible for the timely detection of risks, sharing these risks with the Company's Senior</p>

	Relevance & inclusion	Please explain
		Management, and the determination, implementation and results of all necessary actions.
Stakeholder conflicts concerning water resources at a basin/catchment level	Relevant, sometimes included	
Implications of water on your key commodities/raw materials	Relevant, not included	
Water-related regulatory frameworks	Relevant, always included	The process of developing legislation is closely followed through the legal department. When necessary, the company's opinion on the relevant legislation is shared.
Status of ecosystems and habitats	Relevant, not included	
Access to fully-functioning, safely managed WASH services for all employees	Relevant, always included	The Occupational Health and Safety Policy adopted by CarrefourSA is based on respect for people and the environment they live in. CarrefourSA is committed to providing its employees with a safe and healthy working environment. In this context, new actions have been taken rapidly in addition to the routine actions during the Covid-19 period. For example: A video showing the hygiene measures in stores was prepared, published on social media and assigned to employees as online training. Handwashing announcements are reminded through announcements and visuals in stores and warehouses, through screens in the Headquarters building and regularly via C-Mobil.
Other contextual issues, please specify	Not considered	

W3.3c

(W3.3c) Which of the following stakeholders are considered in your organization's water-related risk assessments?

	Relevance & inclusion	Please explain
Customers	Relevant, sometimes included	
Employees	Relevant, sometimes included	
Investors	Relevant, sometimes included	
Local communities	Relevant, sometimes included	
NGOs	Relevant, sometimes included	
Other water users at a basin/catchment level	Relevant, sometimes included	
Regulators	Relevant, always included	
River basin management authorities	Relevant, always included	
Statutory special interest groups at a local level	Not considered	
Suppliers	Relevant, sometimes included	
Water utilities at a local level	Relevant, sometimes included	
Other stakeholder, please specify	Not considered	

W3.3d

(W3.3d) Describe your organization's process for identifying, assessing, and responding to water-related risks within your direct operations and other stages of your value chain.

Identification of Risks:

The process of identifying risks is the identification of possible threats and opportunities that the company may encounter in the way of achieving its goals, based on the vision, mission, strategic and corporate goals. Workshops, one-on-one interviews and survey method are among the methods to be followed in determining the risks. It is considered natural that the determined risk inventory changes with the change of the organization, business model, field of activity or processes or the effects of external factors. For this reason, the Company Risk Inventory is systematically reviewed once a year and dynamically, without any time limit, by adding the risks that are communicated, evaluated and accepted at the Executive Board level to the risk inventory. New risk demands, risks in need of revision and risk parameters (risk-related parameters such as risk scores, risk indicators, threshold values) or risks that need to be removed from the inventory are approved by the Executive Board and the General Manager, and necessary updates are made on the Risk Inventory Portal.

Steps of risk identification:

*Main business processes are determined.

* It is ensured that the managers of all determined processes, deemed appropriate by the relevant Executive Board members, and the Company's Senior Management participate in the evaluation process to be conducted through workshops, surveys or one-on-one interviews.

*The risk inventory is reviewed at the workshops to be held in order to identify the inherent risks in the relevant business processes and to manage the changing targets and risks.

*In addition to the workshops, current company information (for example, analysis reports, market and sector information, external audit reports, previous internal audit and examination/investigation results, customer complaints, etc.) is reviewed in order not to ignore potential risks in the risk assessment.

*All interviews, workshops and risk assessments are recorded on the Risk Inventory Portal.

Risk Categories to be Used in Determining Risks: The main and sub risk categories of the Company to be used in the assessment and classification of risks are as follows: strategic, compliance, financial, operational. Climate-related risks are also included in these categories. In addition to the above-mentioned Risk Categories, there are external environmental factors that will particularly affect operations.

In the evaluation of the identified natural risks, the frequency or probability of occurrence of the risk, the possible impacts of the risk in case of realization and the extent of the damage it will cause are taken into consideration and the risks are graded. Since risk is expressed as a combination of impact and probability; It is determined as "Risk Level = Impact x Probability".

By evaluating risk reducing factors in system, process and people categories, a single (Control mechanism effectiveness) "risk reduction value" is revealed as a result of this evaluation.

Considering the effect of risk-reducing factors, the residual risk level assessment is carried out.

In order to continuously monitor and measure the risks identified and evaluated as a result of the application of the Institutional Risk Assessment methodology, the risk limit that can be tolerated is determined for each risk in line with the Key Risk Indicators and the risk appetite of the Management.

Necessary action plans are created for the management of risks that exceed the risk limit determined by the Management in line with the objectives of the company and are evaluated as "Critical" by the Management. These plans are followed and reported to the relevant managers.

Actions can be determined as follows in line with the severity of the risk for each risk, possible actions and the Management's decision;

*Risk avoidance,

*Transferring the risk in whole or in part (insurance, outsourcing, contract, etc.),

*Increasing management controls and strengthening the internal control system in order to reduce risk,

*Accepting the risk.

In line with the data entered in the Risk Inventory Portal, the Risk Management Report is prepared every 2 months and the Risk Management Report is submitted to the Early Detection of Risk Committee every 2 months. In the reports it submits to the Board of Directors, the Committee evaluates the risks of the Company. If there are insufficient Management Actions, it notifies them. In addition, the Committee also evaluates the effectiveness of the Company's risk management system once a year, if there are improvement areas, it shares with the Board of Directors and monitors the actions.

The basic roles and responsibilities regarding the Enterprise Risk Management system are specified under the CarrefourSA Risk Management Policy. The managers of all business units are responsible for the timely detection of risks, sharing these risks with the Company's Senior Management, and the determination, implementation and results of all necessary actions.

W4. Risks and opportunities

W4.1

(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes, both in direct operations and the rest of our value chain

W4.1 a

(W4.1 a) How does your organization define substantive financial or strategic impact on your business?

CarrefourSA has defined the impact value and impact scale in the PR-ID-002 Risk Management Procedure. "Impact assessment" reflects the impact that the event defined as a risk will have for CarrefourSA if it occurs. The impact aspect is evaluated in the following different dimensions:

- Financial (Financial) impact
- Reputation impact
- Customer impact
- Law and Compliance impact
- Human and Environmental impact

In the evaluation of risks, the impact of each event, both alone and in combination with other events defined as risks, is taken into consideration.

The degrees of evaluation in the impact scale are as follows; critical, high, medium, low. Critical impacts definitions in CarrefourSA's Impact Scale are as follows:

Critical impacts:

Financial: impact of a magnitude of 0.5% of the financial loss of annual turnover and/or more,

Reputation: significant decrease in the company's share or market value, news that constantly negatively affect the public/shareholder's opinion, revealing confidential information to be used against the company

Customer: 2.5% loss of customers, significant decrease in customer satisfaction/Net Promoter Score (NPS),

Law and Compliance: violations requiring fines of 0.5% of budgeted turnover and/or more, lawsuits resulting in provision for 0.5% of budgeted turnover and/or more,

Environment: The death or permanent disability of one or more people, the release of chemi-

cals or wastes harmful to the environment and health.

While evaluating the impact of risk;

Existing/planned measures or control mechanisms are not taken into account.

The risk that may arise due to the nature of the work is taken into account.

A risk may impact a single category, or it is likely to impact more than one category. In this case, an evaluation is made by considering the category in which the risk is more effective.

W4.1b

(W4.1b) What is the total number of facilities exposed to water risks with the potential to have a substantive financial or strategic impact on your business, and what proportion of your company-wide facilities does this represent?

	Total number of facilities exposed to water risk	% company-wide facilities this represents	Comment
Row 1	492	76-99	83% of CarrefourSA stores (based on total area) are located in Istanbul, Izmir, Antalya, Ankara, Muğla, Mersin, Bursa, Adana, Tekirdağ, Denizli, Balıkesir, Eskişehir and Aydın. According to the WRI Aqueduct Water Risk Atlas, almost all of the locations where these stores are located are in the "Extremely High" and "High" water stress categories. In stores, water is used for cleaning, hygiene, sanitation and the production of bakery products. For this reason, water stress occurring in various geographies where stores are located is considered as one of the important risks related to water. Water shortages can have serious consequences for employee and customer health, product safety, customer satisfaction and sales revenue.

W4.1c

(W4.1c) By river basin, what is the number and proportion of facilities exposed to water risks that could have a substantive financial or strategic impact on your business, and what is the potential business impact associated with those facilities?

Country/Area & River basin

Turkey	Other, please specify (More than an area)
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Number of facilities exposed to water risk

492

% company-wide facilities this represents

76-99

Production value for the metals & mining activities associated with these facilities

<Not Applicable>

% company's annual electricity generation that could be affected by these facilities

<Not Applicable>

% company's global oil & gas production volume that could be affected by these facilities

<Not Applicable>

% company's total global revenue that could be affected

81-90

Comment

83% of CarrefourSA stores (based on total area) are located in Istanbul, Izmir, Antalya, Ankara, Muğla, Mersin, Bursa, Adana, Tekirdağ, Denizli, Balıkesir, Eskişehir and Aydın. CarrefourSA used the WRI Aqueduct Water Risk Atlas tool to examine that overall water-related risks. According to this tool, almost all of the locations where these stores are located are in the "High" overall water stress categories. (Note on overall water risk: it measures all water-related risks, by aggregating all selected indicators from the Physical Quantity, Quality and Regulatory & Reputational Risk categories. Higher values indicate higher water risk. Physical risks quantity measures risk related to too little or too much water, by aggregating all selected indicators from the Physical Risk Quantity category. Physical risks quality measures risk related to water that is unfit for use, by aggregating all selected indicators from the Physical Risk Quality category. Regulatory and reputational risks measures risk related to uncertainty in regulatory change, as well as conflicts with the public regarding water issues.)

W4.2

(W4.2) Provide details of identified risks in your direct operations with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.

Country/Area & River basin

Turkey	Other, please specify (More than an area)
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Type of risk & Primary risk driver

Physical	Increased water stress
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Primary potential impact

Increased operating costs

Company-specific description

It is important to have access to potable water in sufficient quantity and quality in bakery product shops. Analyzes are made once a year and chemical and microbiological parameters are controlled in these analyzes. With the increase in water stress, it is predicted that access to water in the desired way, both in terms of quality and quantity, may be more costly.

Timeframe

4-6 years

Magnitude of potential impact

Medium-low

Likelihood

Likely

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure - minimum (currency)

<Not Applicable>

Potential financial impact figure - maximum (currency)

<Not Applicable>

Explanation of financial impact

Primary response to risk

Adopt water efficiency, water reuse, recycling and conservation practices

Description of response

CarrefourSA prioritizes technologies and practices that enable efficient use of water in the fight against water stress. 70% of global freshwater resources are still used for agricultural irrigation. One of its innovative applications in this field is "CarrefourSA Bizim Bahçe". In cabinets using artificial intelligence technology, water is recycled within the system and 90% less water is used compared to traditional farming methods. In 2020, approximately 5,000,000 liters of water were saved compared to conventional farming methods.

Cost of response

39600

Explanation of cost of response

The application is available in 6 markets. These markets are Selamiçeşme CarrefourSA Gurme, İstinye CarrefourSA Hiper, Fulya CarrefourSA Hiper, Maltepe Park CarrefourSA Hiper, Ortaköy CarrefourSA Gurme, MKM Carrefoursa Gurme. The annual operational cost of the application was 39,600 TL.

W4.2a

(W4.2a) Provide details of risks identified within your value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.

Country/Area & River basin

Turkey Other, please specify (More than an area)

Stage of value chain

Supply chain

Type of risk & Primary risk driver

Physical	Drought
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Primary potential impact

Increased production costs due to changing input prices from supplier

Company-specific description

Supply-side shocks caused by domestic drought cause inflation in food products. Food product sales are a large part of CarrefourSA's revenues. The risk of increasing inflation in food products will reduce CarrefourSA's revenues.

Timeframe

4-6 years

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure - minimum (currency)

<Not Applicable>

Potential financial impact figure - maximum (currency)

<Not Applicable>

Explanation of financial impact

Primary response to risk

Supplier engagement	Promote investment in infrastructure and technologies for water saving, re-use and recycling among suppliers
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Description of response

CarrefourSA, in cooperation with Hektaş, one of the leading brands of the agricultural sector, launched the 'Traceable Safe Food Platform' application in its markets. With the QR Code, the place, time and growing conditions of the product can be learned. In this application, parameter controls such as humidity, temperature and ph in the greenhouse are also provided. Thus, unnecessary irrigation is prevented and the right amount of water is used at the right time. Currently, the share of this platform is around 15% in the greenhouses from which the total crop is taken.

Cost of response

Explanation of cost of response

Country/Area & River basin

Please select

Stage of value chain

Supply chain

Type of risk & Primary risk driver

Physical Ecosystem vulnerability

Primary potential impact

Disruption to sales due to value chain disruption

Company-specific description

The increase in sea water temperature due to climate change is among the reasons for the decrease in fish populations. Due to the increase in sea water temperature, some fish are stressed and cannot lay their eggs. Due to the difficulty of breeding, the number of various fish with high economic value is decreasing every year. Invasive species from different countries are also finding more habitat in the changing ecosystem.

At the same time, unsustainable fishing activities do not allow fish to reproduce. Fish products are among the CarrefourSA product portfolio. All threats faced by this industry are considered risks.

Timeframe

4-6 years

Magnitude of potential impact

Medium-low

Likelihood

Likely

Are you able to provide a potential financial impact figure?

No, we do not have this figure

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure - minimum (currency)

<Not Applicable>

Potential financial impact figure - maximum (currency)

<Not Applicable>

Explanation of financial impact

Primary response to risk

Please select

Description of response

All "Canned Tuna" belonging to a brand have Friend of Sea (FOS) certificate. FOS certification is a project of the World Sustainability Organization. FOS has become the leading certification standard for products and services that respect and protect the marine environment. The total number of sales of these products sold by CarrefourSA in 2020 is

1077456 and their turnover is 16458143 TL. Its share in total tuna sales is 47.2% and its share in total turnover is 0.2%.

Cost of response

0

Explanation of cost of response

The costs of the certification process were covered by the relevant company. No payment has been made by CarrefourSA.

Country/Area & River basin

Turkey Other, please specify (More than an area)

Stage of value chain

Use phase

Type of risk & Primary risk driver

Regulatory Mandatory water efficiency, conservation, recycling or process standards

Primary potential impact

Fines, penalties or enforcement orders

Company-specific description

1 liter of waste oil pollutes 1 million liters of drinking water. According to the Environmental Law and the Regulation on the Control of Waste Vegetable Oils and Waste Management Regulation issued accordingly, it is mandatory to collect waste vegetable oils separately from other wastes produced in the stores and send them for recycling or disposal facilities. Vegetable waste oils are collected in approximately 300 of CarrefourSA stores.

Timeframe

Current up to one year

Magnitude of potential impact

Medium-low

Likelihood

Please select

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

190554909

Potential financial impact figure - minimum (currency)

<Not Applicable>

Potential financial impact figure - maximum (currency)

<Not Applicable>

Explanation of financial impact

There is a fine of 177,010 TL for polluting water resources with vegetable waste oils. In case the oil collected from the customers leaks or spills from the collection containers, there is an administrative fine of 88,499 TL for polluting the soil. Vegetable waste oils are collected in approximately 300 of CarrefourSA stores. Spilling 1 liter of vegetable waste oil in each store means an administrative fine of $(177,010 + 88,499) \times 300 = 79,652,700$ TL per year. Also, the fine for not managing 300 liters of hazardous waste correctly is at least $368,789 \text{ TL} \times 300 = 110,636,700$ TL in once. In the repetition of this situation, these administrative penalties are given as double and triple.

Primary response to risk

Direct operations	Other, please specify (Compliance with regulations)
-------------------	---

Description of response

Containers of Waste Vegetable Oils must be sealed and capped. CarrefourSA bought and placed these boxes for all stores.

Company provided training to all personnel on the CSA Academy about how to use of these boxes and the management of waste oils.

Company informed the employees more with instructions and announcements and worked with environmental consultants to organize the trainings, prepared a 40-minute seminar and enriched its content. Approximately 85% of the employees in all CarrefourSA stores and headquarters have get this training.

Cost of response

140000

Explanation of cost of response

Carrefoursa has spent approximately 20,000 TL working with environmental consultants for the training preparation. Transport records of waste vegetable oils are recorded on the website of the Ministry of Environment. For this reason, company spent 120,000 TL working with the consultant firm to register all stores with the waste management application of Ministry of Environment for 6 months.

W4.3

(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business?

Yes, we have identified opportunities, and some/all are being realized

W4.3a

(W4.3a) Provide details of opportunities currently being realized that could have a substantive financial or strategic impact on your business.

Type of opportunity

Products and services

Primary water-related opportunity

Increased sales of existing products/services

Company-specific description & strategy to realize opportunity

Environmental labels show that negative effects on the environment, people, health, climate and natural life are reduced in all processes from the raw material procurement stage of a product or service to the end of its useful life. CarrefourSA actively promote responsible consumption, in particular through Carrefour EcoPlanet and Carrefour Bio product line which provides its customers with the option to choose products that have a lower environmental impact.

According to the UN, if human activity continues at current rate, we will need 3 planets to sustain our lifestyles by 2050. We consume more resources than the planet can generate. CarrefourSA is committed to achieve SDG12. EU Ecolabel are effective tools for securing a sustainable future and actively contribute to accomplishing SDG 12. ECO Planet product line of CarrefourSA have EU Ecolabel certificate and are produced in facilities inspected by CarrefourSA within the framework of international standards.

Estimated timeframe for realization

Current - up to 1 year

Magnitude of potential financial impact

Medium

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

20838138

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact

Carrefour's eco-labelled products receives many positive opinions from customers. Thanks to its customers following environmentally friendly product, there has been demand for these products. The potential financial impact figure was calculated according to the sales turnover obtained from these products. Its sales share increased from 5.29% in 2018 to 5.38% in 2020. In the first four months of 2021, it reached a share of 5.55%.

W5. Facility-level water accounting

W5.1

(W5.1) For each facility referenced in W4.1c, provide coordinates, water accounting data, and a comparison with the previous reporting year.

W6. Governance

W6.1

(W6.1) Does your organization have a water policy?

Yes, we have a documented water policy, but it is not publicly available

W6.1a

(W6.1a) Select the options that best describe the scope and content of your water policy.

	Scope	Content	Please explain
Row 1	Company-wide	Reference to international standards and widely-recognized water initiatives Commitments beyond regulatory compliance Commitment to stakeholder awareness and education Commitment to water stewardship and/or collective action	As one of the leading players in the food retail sector in Turkey, CarrefourSA, a subsidiary of Carrefour Group and Sabancı Holding, has committed to being a pioneer in sustainability issues with the responsibility of serving approximately 500,000 people per day and with the awareness of the effects of all its stakeholders. CarrefourSA consider environmental and social issues and reflect the continuous improvement in these matters to all its business practices. In this context, as stated in CarrefourSA's Sustainability Policy, company organizes its work on the components of water sustainability as follows: <ul style="list-style-type: none"> •CarrefourSA's top executive takes the lead in monitoring compliance with its policy and promoting good practices. •CarrefourSA regularly monitor its sustainability performance, identify areas of improvement, and take actions. •CarrefourSA adopt the sustainability approach as business manner and apply it effectively in its decision-making processes. •CarrefourSA carry out activities for the internalization of sustainability culture in its organization. •CarrefourSA use the United Nations Sustainable Development Goals as a base on the activities company carry out and plan its activities to serve these goals. •CarrefourSA fulfill the requirements of legal and other conditions regarding environment, occupational health and safety, quality, and compliance. •In line with our zero-waste approach, CarrefourSA minimize waste gen-

	Scope	Content	Please explain
			<p>eration and continuously improve its recycling rates.</p> <ul style="list-style-type: none"> •CarrefourSA follow the national and international agenda on combatting climate change and support reduction of greenhouse gas emissions at every stage of its value chain, especially in its stores. •CarrefourSA ensure efficient use of water. •CarrefourSA consider its impact on biological diversity and plan its business models in direction of protecting native plant and animal species. •While developing its products and services, CarrefourSA consider their impacts throughout the life cycle and take care environmental awareness. •CarrefourSA determine its environmental, social and governance risks with a proactive approach and implement prudent practices. •CarrefourSA observe and support the development of the sustainability performance of its suppliers, whom company regard as business partners.

W6.2

(W6.2) Is there board level oversight of water-related issues within your organization?

Yes

W6.2a

(W6.2a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for water-related issues.

Position of individual	Please explain
Other, please specify (Deputy General Manager, Investment and Procurement)	He oversees water programs including infrastructure, permitting, and equipment
Chief Executive Officer (CEO)	CEO is ultimate responsible for all sustainability issues including water as this issue has already been identified as a significant topic .
Chief Sustainability Officer (CSO)	Assistant General Manager of Human Resources and Sustainability (CHRS) chairs the CarrefourSA Sustainability Committee.
Board Chair	The Sustainability Leadership Committee of Sabancı Holding reports to our Chairman of the Board on sustainability issues covering all group companies, including CarrefourSA.

W6.2b

(W6.2b) Provide further details on the board's oversight of water-related issues.

	Frequency that water-related issues are a scheduled agenda item	Governance mechanisms into which water-related issues are integrated	Please explain
Row 1	Sporadic - as important matters arise	Monitoring implementation and performance Overseeing acquisitions and divestiture Overseeing major capital expenditures Reviewing and guiding annual budgets Reviewing and guiding business plans Reviewing and guiding major plans of action Reviewing and guiding strategy	The CEO has annual personal goal linked to water. This goal is "achieving C score in the CDP climate change program and B score in the water security program" and "10% reduction in the use of plastic for the office compared to the previous year". The Sustainability Committee was established and authorized with the approval of the CSA Executive Board which hold meetings on a monthly basis. Sub-committees have been established to support the implementation of the Committee's decisions. Names of subcommittees linked to water are: Climate Change, Water Management, Waste Management, Green Finance, Risk Management. The Committee reports to the CSA Executive Board regarding all its activities.

W6.3

(W6.3) Provide the highest management-level position(s) or committee(s) with responsibility for water-related issues (do not include the names of individuals).

Name of the position(s) and/or committee(s)

Other committee, please specify (Technical Procurement and Maintenance Group Manager)

Responsibility

Both assessing and managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues

As important matters arise

Please explain

Technical Procurement and Maintenance Group Manager is responsible for the planning, budgeting, follow-up, implementation of water saving projects and maintenance & repair works.

Name of the position(s) and/or committee(s)

Sustainability committee

Responsibility

Both assessing and managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues

More frequently than quarterly

Please explain

Some duties and responsibilities of the Sustainability Committee, which reports to the Executive Board, are as follows:

- Creating the sustainability strategy, goals, road maps and policies,
- Carrying out studies and developing projects in order to integrate sustainability,
- To follow national and international developments on sustainability,
- To direct the sustainability strategy and policy by managing risks in social, environmental and corporate governance issues,
- To follow the company's road map and developments related to sustainability, to set targets, to determine performance criteria in this direction, to monitor the performance in line with the targets and to ensure the active participation of all relevant units in the process,
- Authorizing and coordinating the sub-committees formed within the scope of the studies,

Name of the position(s) and/or committee(s)

Environment/Sustainability manager

Responsibility

Both assessing and managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues

More frequently than quarterly

Please explain

HSEQACS Group Manager reporting to the Assistant General Manager is responsible for the coordination, secretariat and follow-up of the works of the Sustainability Committee. He also takes part in the determination of water-related strategic focus areas, the development and implementation of the strategy. He is also responsible for providing opinions to policy makers on emerging water-related legislation through the Legal Department.

Name of the position(s) and/or committee(s)

Other committee, please specify (Sustainability Leadership Committee)

Responsibility

Both assessing and managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues

More frequently than quarterly

Please explain

The Sustainability Leadership Committee ensures that the Sabancı Holding and group companies, including CarrefourSA, are aligned on their sustainability goals and actions. The committee is also responsible for monitoring the progress in the goals and actions included in the Group's Sustainability Roadmap and monitoring the efforts to manage risks that may adversely affect the reputation and activities of Sabancı in ESG areas. It monitors international developments, public regulations and trends in sustainability and advises the Thematic Task Forces as needed. The Committee encourages the dissemination of expertise and good practices among Group companies.

W6.4

(W6.4) Do you provide incentives to C-suite employees or board members for the management of water-related issues?

	Provide incentives for management of water-related issues	Comment
Row 1	Yes	The annual key performance indicators of the CEO, some of the relevant managers and employees include water-related targets. Also, The Golden Collar awards are organized every year by Sabancı Holding, the parent company of CarrefourSA. In this competition, good projects, practices and business models are highlighted, appreciated and rewarded.

W6.4a

(W6.4a) What incentives are provided to C-suite employees or board members for the management of water-related issues (do not include the names of individuals)?

	Role(s) entitled to incentive	Performance indicator	Please explain
Monetary reward	Chief Executive Officer (CEO) Chief Sustainability Officer (CSO)	Other, please specify (CDP Water Security Program Score)	The CEO has annual personal goal linked to water. This goal is "achieving C score in the CDP climate change program and B score in the water security program" and "10% reduction in the use of plastic for the office compared to the previous year".
Non-monetary reward	Other, please specify (All employees)	Reduction of water withdrawals Reduction in consumption volumes Improvements in efficiency - direct operations Improvements in efficiency - supply chain Improvements in efficiency - product-use Improvements in waste water quality - direct operations Improvements in waste water quality - supply chain Improvements in waste water quality - product-use Implementation of employee awareness campaign or training program Supply chain engagement	An award is given to the employee/company that receives an award in the Altinyaka Contest and a donation is made to an institution determined by HR.

	Role(s) entitled to incentive	Performance indicator	Please explain
		Implementation of water-related community project	

W6.5

(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?

Yes, direct engagement with policy makers

Yes, trade associations

W6.5a

(W6.5a) What processes do you have in place to ensure that all of your direct and indirect activities seeking to influence policy are consistent with your water policy/water commitments?

Occupational Health and Safety, Quality Assurance, Environment and Sustainability (OHSQAES) Group Manager is responsible for developing internal and external stakeholder relations. Parallel to the Sabancı Holding strategy, he coordinates with other group managers for the execution of the strategy. He organizes capacity building meetings in order to make sustainability a way of doing business. He makes presentations and reports to the senior management about the functioning of the works carried out once a year / 6 months. The legal department requests opinions from the relevant units for each newly developed or revised legislation. OHSQAES Group Manager conveys his views on water-related issues to policy makers on behalf of the CarrefourSA.

W6.6

(W6.6) Did your organization include information about its response to water-related risks in its most recent mainstream financial report?

Yes (you may attach the report - this is optional)

W7. Business strategy

W7.1

(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are water-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	Yes, water-related issues are integrated	5-10	At Sabancı Group, water is seen as a fundamental natural capital for all sectors in which they operate. Group are aware that disruption in water supply will adversely affect all business processes. Accordingly, Group define their impact on water resources on an industry basis, and carry out studies focused on efficiency, recovery and savings to manage water in a sustainable manner.
Strategy for achieving long-term objectives	Yes, water-related issues are integrated	5-10	CarrefourSA continues its studies on the Private Label Product Sustainability Strategy. Company develops this strategy on two key issues: responsible product and responsible sourcing. One of the issues addressed in the responsible product category is the examination of private label products from a life cycle perspective. CarrefourSA Sustainability and Quality Assurance Unit is preparing to provide feedback to suppliers about having life cycle analysis (LCA) for their products and improving their processes with this perspective. In the responsible procurement category, suppliers will be encouraged to have social compliance certificates and environmental labels.
Financial planning	Yes, water-related issues are integrated	5-10	Since municipal water is used in stores, water management has been tried to be shaped only with training and data tracking so far. For the next reporting year, efforts are being made to monitor the data with store-based automated methods. At the same time, the sales and sales shares of environmentally friendly products with certificates such as EU Ecolabel, FSC, FOS and organic are also monitored. Water becomes a part of financial planning with the CarrefourSA Savings Committee projects coordinated by the Technical Purchasing and Maintenance Group Manager.

W7.2

(W7.2) What is the trend in your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?

Row 1

Water-related CAPEX (+/- % change)

Anticipated forward trend for CAPEX (+/- % change)

Water-related OPEX (+/- % change)

Anticipated forward trend for OPEX (+/- % change)

Please explain

W7.3

(W7.3) Does your organization use climate-related scenario analysis to inform its business strategy?

	Use of climate-related scenario analysis	Comment
Row 1	Yes	

W7.3a

(W7.3a) Has your organization identified any water-related outcomes from your climate-related scenario analysis?

Yes

W7.3b

(W7.3b) What water-related outcomes were identified from the use of climate-related scenario analysis, and what was your organization’s response?

	Climate-related scenarios and models applied	Description of possible water-related outcomes	Company response to possible water-related outcomes
Row 1	Other, please specify (The "pessimistic" scenario (SSP3 RCP8.5) represents steadily rising global carbon emissions, with CO2 concentrations reaching ~1370 ppm by 2100 and global mean temperatures increasing by 2.6–4.8°C relative to 1986–2005 levels.)	CarrefourSA used the WRI Aqueduct Water Risk Atlas tool to assess water risks. The change in water stress up to 2030 was analyzed according to the pessimistic scenario. According to the Water Risk Atlas, it is estimated that water stress will increase approximately 2 times in 2030 in various basins where CarrefourSA stores are located and where food products are grown. (Note on Water Stress: Baseline water stress measures the ratio of total water withdrawals to available renewable surface and groundwater supplies. Water withdrawals include domestic, industrial, irrigation, and livestock consumptive and nonconsumptive uses. Available renewable water supplies include the impact of upstream consumptive water users and large dams on downstream water availability. Higher values indicate more competition among users.) With the increase of water stress, it is expected that agricultural productivity will decrease and product prices will increase. In addition, it is foreseen that there will be changes in the product variety and the regions where the products are grown. Agricultural production has already started to shift to the Marmara Region, as inefficient production occurs due to the fact that water comes out of the underground artesian wells in Central Anatolia from deeper and deeper. It was determined that the drought affected the open field products the most in the CarrefourSA product	

	Climate-related scenarios and models applied	Description of possible water-related outcomes	Company response to possible water-related outcomes
		portfolio.(Such as potato, onion, watermelon, melon, tomato paste, and pepper paste)	

W7.4

(W7.4) Does your company use an internal price on water?

Row 1

Does your company use an internal price on water?

No, and we do not anticipate doing so within the next two years

Please explain

W8. Targets

W8.1

(W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Company-wide targets and goals Site/facility specific targets and/or goals	Targets are monitored at the corporate level	<p>The Sustainability Committee was established and authorized with the approval of the CSA Executive Board which hold meetings on a monthly basis. Sub-committees have been established to support the implementation of the Committee's decisions. Names of subcommittees linked to water are: Climate Change, Water Management, Waste Management, Green Finance, Risk Management. The Committee reports to the CSA Executive Board regarding all its activities.</p> <p>The Sabancı Group Sustainability Leadership Committee, chaired by the Human Resources and Sustainability Group President on the Executive Board, ensures that the Sabancı Holding and Group companies are on the same page in terms of sustainability goals and actions. The Committee is also responsible for monitoring the progress made toward the goals and actions included in the Group's Sustainability Roadmap, and for monitoring the efforts to manage risks that may adversely affect Sabancı's reputation and operations in ESG areas. It monitors international developments, public regulations and trends in sustainability, and advises the Thematic Task Forces accordingly. The Committee encourages the deployment of expertise and best practices among Group companies (including CarrefourSA).</p>

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
			In addition, a pool of experts from the focus areas of the Sustainability Roadmap was created. Its purpose is to provide the technical basis for the Committee's decisions on critical issues and guide the Committee on global trends. The Sabancı Holding Sustainability Directorate is responsible for the coordination of works.

W8.1 a

(W8.1a) Provide details of your water targets that are monitored at the corporate level, and the progress made.

Target reference number

Target 1

Category of target

Monitoring of water use

Level

Other, please specify (Store level)

Primary motivation

Reduced environmental impact

Description of target

It is aimed to automate store-based water consumption data tracking with the coordination of the Technical Purchasing and Maintenance Group Manager.

Quantitative metric

% sites monitoring water withdrawals total volumes

Baseline year

2020

Start year

2020

Target year

2021

% of target achieved

100

Please explain

This application developed in the SAP program was put into use. Store-based water consumption in cubic meters can be tracked.

Target reference number

Target 2

Category of target

Other, please specify (Water Security Program Score)

Level

Company-wide

Primary motivation

Brand value protection

Description of target

Achieving C score in the CDP 2021 climate change program and B score in the 2021 water security program.

Quantitative metric

Other, please specify (Achieving C score in the CDP 2021 climate change program and B score in the 2021 water security program.)

Baseline year

2019

Start year

2020

Target year

2020

% of target achieved**Please explain**

CarrefourSA is on track to meet this target.

Target reference number

Target 3

Category of target

Impact of packaging material

Level

Site/facility

Primary motivation

Recommended sector best practice

Description of target

Sabancı Group are a member of the Business Plastic Initiative, which was launched by the Business Council for Sustainable Development Turkey (BCSD Turkey) to reduce plastic waste in private sector. Group aim to reduce the consumption of disposable plastics by 100% until 2024. In this context, Group first aim to prevent the unnecessary use of plastic and switch to the reuse model where possible.

Quantitative metric

Other, please specify (10% reduction in the use of plastic for the office usage)

Baseline year

2020

Start year

2021

Target year

2021

% of target achieved**Please explain**

CarrefourSA is on track to meet this target.

W9. Verification**W9.1**

(W9.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1a)?

Yes

W9.1 a

(W9.1a) Which data points within your CDP disclosure have been verified, and which standards were used?

Disclosure module	Data verified	Verification standard	Please explain
W1 Current state	Amount of water consumption, amount of water discharge	ISAE 3000	This year, the selected environmental, social and economic performance indicators serving the long-term goals in Sabancı Group 2020 Sustainability Roadmap have been verified in accordance with the International Standard on Assurance Engagements - "Assurance Engagements Other than Audits or Reviews of Historical Financial Information" ("ISAE 3000" Revised).

W10. Sign off

W-FI

(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

-

W10.1

(W10.1) Provide details for the person that has signed off (approved) your CDP water response.

	Job title	Corresponding job category
Row 1	Occupational Health and Safety, Quality Assurance, Environment and Sustainability Group Manager	Environment/Sustainability manager

W10.2

(W10.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].

Yes

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

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I am submitting my response	Investors	Public

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