

CarrefourSA

Sustainability Policy

As one of the leading players in the food retail sector in Türkiye, CarrefourSA serves approximately 500,000 customers and a conscientious approach to our impact on all stakeholders, we are committed to being a pioneer in sustainability. We address environmental and social issues with care and continuously integrate improvements into our business practices.

To embed sustainability into all aspects of our operations, we implement the following key practices;

- Senior management leads the oversight of policy compliance and promotes the adoption of best practices.
- We regularly monitor our sustainability performance, identify areas for improvement, and take the necessary actions.
- Sustainability is integrated into our business model and actively guides our decision-making processes.
- We conduct initiatives to foster a strong sustainability culture across the organization.
- Our activities are aligned with the United Nations Sustainable Development Goals (SDGs), and we plan our operations to contribute meaningfully to these global targets.
- We comply with all relevant legal and regulatory requirements in environmental protection, occupational health and safety, food safety, and ethical conduct.
- Embracing a zero-waste approach, we aim to minimize waste generation and continually improve our recovery and recycling rates.
- We actively follow national and international developments in the fight against climate change and work to reduce greenhouse gas emissions across our entire value chain, especially in our stores.
- We ensure the efficient use of water resources.
- We take biodiversity into account in our operations and develop business models that help preserve local ecosystems.

- In developing products and services, we consider environmental impacts throughout the entire life cycle and prioritize eco-friendly solutions.
- We prioritize customer health by closely monitoring supplier activities to ensure product safety and quality, delivering reliable products at affordable prices.
- As part of our corporate social responsibility, we address food waste through partnerships and collaborative efforts with stakeholders.
- We place great importance on occupational health and safety, striving for zero workplace accidents and occupational illnesses.
- We view our human resources as intellectual capital, promote organizational development, and ensure equal opportunity to be an employer of choice.
- We proactively identify environmental, social, and governance (ESG) risks and adopt precautionary measures.
- We maintain a strict zero-tolerance policy for bribery and corruption.
- We monitor and support the sustainability performance of our suppliers, whom we regard as strategic business partners.
- We emphasize responsible production and actively support local producers and products.
- We place digitalization and innovation at the core of our operations, encouraging new ideas and forward-thinking solutions.
- We maintain transparent, accountable, and inclusive communication with our stakeholders.
- We protect the confidentiality, integrity, and availability of our information assets.