

CarrefourSA

Animal Welfare Policy

With our Animal Welfare Policy, we believe that correct animal care practices touch both science and ethical obligations and values, which are the basis of ensuring that every animal in the CarrefourSA supply chain lives a good life. This belief stems from our responsibility towards our customers and the environment.

Our approach is based on and endorses the following Five Freedoms recommended by the Farm Animal Welfare Committee (FAWC);

- Freedom from hunger or thirst by ready access to fresh water and a diet to maintain full health and vigour
- Freedom from discomfort by ensuring a suitable environment
- Freedom from discomfort by providing an appropriate environment including shelter and a comfortable resting area
- Freedom from pain, injury or disease by prevention or rapid diagnosis and treatment
- Freedom to Express (most) normal behaviour by providing sufficient space, proper facilities and company of the animal's own kind
- Freedom from fear and distress by ensuring conditions and treatment which avoid mental suffering

To achieve these principles, we work in cooperation with our suppliers, breeders and farms through an audit questionnaire prepared by our expert staff (veterinarians, aquaculture engineers), in addition to the legal legislation we have initiated in previous years, to identify ways in which high animal welfare standards can be achieved. Because food safety and the quality of food consumed are directly linked to animal health, rural development and animal welfare.

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We continuously review our frameworks, processes, and guidance to improve our approach to animal welfare and support all stakeholders. Transparency and customer focus are crucial to our progress. Our main goal is to do what's right for our customers and the planet, providing better service and making choices in line with "Right Way to Live" philosophy, not only in our products but also in animal welfare.

Poultry Meat

For all our meat suppliers, including poultry, we demand the implementation and certification of halal slaughtering methods while maintaining welfare standards. It is our duty to ensure that chickens are happy and healthy, nourished with clean and proper nutrition in comfortable and appropriate environmental conditions. With this sense of duty:

- We encourage our chicken meat suppliers to produce in line with the European Union Meat Chicken Directive Minimum Animal Welfare Legal Requirements.
- We support improvement efforts in adjusting herd density based on lighting and ventilation conditions.
- We work in collaboration with our suppliers to ensure that the environment in which chickens live is constantly enriched to support their natural behavior.

Cattle and Lamb Meat

By ensuring that cattle and lambs have access to the right quality feed, the right environment and the right weather conditions, we aim to keep them happy and healthy. In line with this purpose,

- We audit our suppliers in certain rotations to improve infrastructure and processes.
- We pay extra attention to the animals being happy in their own population, moving naturally and freely, and living in square meters with this space.
- We support the employment of personnel with a high awareness of animal welfare in farms to ensure that animals are not tortured during the life and slaughter process on the farm.

Animal Welfare In Fish Farms

The number of fish farms is increasing every day to meet the rising demand for seafood. As CarrefourSA, we aim to follow the animal welfare development of the farms from which our fish suppliers, which we audit for food safety, purchase products.

- We source products from farms with a "Fish Farming License" issued by the Ministry of Agriculture and Forestry.
- We plan to raise awareness among our suppliers about matters like water quality, facility layout, the location of fish species, equipment hygiene, and the presence of aquaculture engineers trained in animal welfare.
- We take care to purchase products from fish farms with the minimum cubic meters of living space determined by global standards for stock density per cage.
- In order to support sustainable fisheries, we purchase products under the monitoring of ICCAT (International Commission for the Conservation of Atlantic Tunas), an international commission for blue-wing tuna, and we check the system records by our aquaculture engineers on our platforms.
- We aim to work with suppliers that are included in certification programs (ASC, MSC, Global G.A.P, FoS etc.) established for the protection of marine resources in terms of sustainable fisheries, and we encourage our existing suppliers to obtain these certificates.

Laying Hen Animal Welfare

In line with increasing customer demand and awareness, and the importance given to animal welfare for sustainability and continuous development, CarrefourSA has set 2030 as our target to transition to 100% cage-free egg supply chains.

- With the cage-free egg production, we are committed to raise awareness of our egg suppliers and support our suppliers to adapt to meet the increasing demand for cage-free eggs and the system investments they will create.
- In the farms where we supply eggs, we offer hens the opportunity to scratch, rest and sleep comfortably on perches and lay eggs in nest boxes without stress.
- As CarrefourSA, we strive to do the right thing for animal welfare as well as offering healthy and safe products to our customers. We conduct animal welfare audits in poultry houses for on-site control of animal welfare and correct implementation, and we work in cooperation with our suppliers in this regard.

As CarrefourSA, we strive to respond to the expectations of the society regarding the consumption of animal products as effectively and accurately as possible with our philosophy through the animal welfare policy we have published. This process will only be achieved through continuous improvement initiatives carried out jointly with all stakeholders involved in animal welfare issues.