

CarrefourSA

Responsible Procurement Policy

As one of the prominent players in the food retail sector in Türkiye, CarrefourSA serves approximately 500,000 customers and a conscious approach towards the impact on all stakeholders, we have committed to being a pioneer in sustainability. We consider environmental and social issues and continually integrate improvements into our business practices.

As CarrefourSA, we aim to create collaborations that create environmental, social and economic value with all stakeholders in our supply chain as part of "Responsible Procurement" management. For this reason, we expect our suppliers to take precautions against various supply chain risks such as management of environmental and social impacts, observance of human rights, and compliance with ethical principles, and we support them on this path.

In this context, within the framework of the "Responsible Procurement Policy" we have established, we offer the following commitments by considering the clean environment and ethical rules:

- Placing environmental, social, and economic values at the center of our relationship with suppliers,
- Establishing strong relationships with suppliers who comply with laws and obligations, prioritize customer needs and expectations, have established quality management systems, or have made various improvements in these areas,
- Working with suppliers that stay away from illegal activities,
- Respecting all stakeholders in the value chain,
- Collaborating with suppliers who value privacy and protect personal data carefully, while showing the same level of sensitivity towards our suppliers,

- Working with suppliers who prioritize fundamental human rights, business ethics, occupational health and safety, employee rights, and environmental protection in all of their operations; and who have established systems to ensure fair business practices,
- Working with suppliers who are aware of climate change and carry out their work and practices with this awareness, respect the society and the environment, attach importance to activities such as resource conservation, waste reduction, reuse and recovery, etc. within the scope of energy efficiency, and carry out activities within the scope of emission management of emitted gases and toxic substance management,
- Working with suppliers who create a fair working environment for their employees, free from discrimination based on language, race, gender, political thought, philosophical belief, religion, sect, and similar reasons; who prioritize gender equality; who regulate the working conditions of pregnant or breastfeeding women in accordance with the law; who value their employees' opinions and involve them in continuous improvement activities; who protect employees' immunity and unionization rights; who do not employ forced or compulsory labor; who do not employ child labor; and who comply with all current legislation and regulations related to employment and working life,
- Working with suppliers that comply with legal regulations and the requirements set by CarrefourSA regarding occupational health and safety, continuously improve their processes with preventive and corrective approaches, regularly share roles and responsibilities with employees, make occupational health and safety an integral part of the company culture, comply with all legal regulations and standards, and strive to do better than regulatory requirements,
- Working with suppliers who have shaped their management approach to provide the right goods and services at a competitive and sustainable cost, in the right amount and at the right time,

- Working with suppliers who are aware of their risks in financial, strategic, and operational areas and can manage them,
- Providing training, if necessary, to increase stakeholders' awareness of sustainability management and help them improve their resource use.

Implementation Principles

During the audits of CarrefourSA suppliers, the compliance of suppliers with the rules in this Policy is questioned, corrective preventive action is initiated for nonconformities and expected to be improved, and the improvements made are checked through follow-up audits.

CarrefourSA may request the suspension of any supplier's employee who acts in violation of the applicable legal legislation or in contradiction with these rules, or may terminate the contract with the relevant supplier.